

TRUST UKGDPR, DATA PROTECTION AND FOI POLICY

V5

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1.0 Policy Statement

Beckfoot Trust is required to keep and process certain information about its staff and students in accordance with its legal obligations under the UK General Data Protection Regulation (UKGDPR).

This policy is in place to ensure the Trust Board and all Trust staff are aware of their responsibilities and it outlines how the Trust and Trust schools comply with the following core principles of the UKGDPR.

Organisational and technical methods for keeping data secure are imperative, therefore Beckfoot Trust have implemented a **Trust Privacy Compliance Framework** – see **Appendix 1.**

2.0 Scope and Purpose

2.1 Legal framework

This policy has due regard to legislation, including, but not limited to the following:

- The UK General Data Protection Regulation (UKGDPR)
- The Education (Student Information) (England) Regulations 2005 (as amended in 2016)
- The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004
- The School Standards and Framework Act 1998

This policy will also have regard to guidance produced by the Information Commissioner's Office (ICO).

This policy will be implemented in conjunction with the following Trust policies, procedures;

- Trust CCTV Protocol
- Trust Online Safety, ICT and Social Media Policy (inc. Photography and Videos)
- Trust Child Protection and Safeguarding Policy
- Trust Records Management Protocol
- Trust Data Protection Impact Assessments (DPIA) Procedure
- Trust Data Breach Management Procedure
- Trust Data Subject Access Request Procedure

2.2 Controller and Processor

Beckfoot Trust and Trust schools are both a "**Controller**" and "**Processor**" of personal data. Beckfoot Trust are registered as a "Controller" with the Information Commissioner's Office:

- A "Controller" determines the purpose and means of processing personal data
- A data "Processor" processes personal data on behalf of the data controller.

2.3 Applicable data

For the purpose of this policy, **personal data** refers to information that relates to an identifiable, living individual e.g. employee, job applicant, student, parent/carer, volunteer, contractor, freelancer, board member, and LSC member. The UKGDPR applies to both automated personal data and to manual filing systems, where personal data is accessible according to specific criteria:-

- Personal data includes information such as name, address, date of birth, National Insurance Number; email address (personal and business), chronologically ordered data and pseudonymised data e.g. Unique Pupil Numbers, Admission Numbers, Employee Numbers, key-coded data and online identifiers, e.g. IP addresses.
- Sensitive personal data is referred to in the UKGDPR as 'special categories of personal data', which are broadly the same as those in the Data Protection Act (DPA) 1998. These specifically include the processing of racial or ethnic origin, political opinions, religious or philosophical beliefs, Trade Union membership, genetic data, biometric data, health, sex life and sexual orientation. In schools this could also be staff sickness absence, diversity monitoring, photos etc. There are strict rules surrounding the processing of special categories of personal data.

3.0 Overarching Principles

In accordance with the requirements outlined in the UKGDPR, personal data must be:-

- Processed lawfully
- For a specific purpose
- Kept to a minimum
- Accurate and up-to-date
- · Retained only for as long as it is needed
- Kept securely

The UKGDPR also requires that "the controller shall be responsible for, and able to demonstrate, compliance with the principles". Beckfoot Trust is both a Data Controller and a Data Processer.

4.0 Responsibilities and Arrangements

4.1 Accountability

Beckfoot Trust, as a publicly funded organisation, has to appoint a **Data Protection Officer (DPO)**, this is the **Risk and Compliance Manager**. Their duties will include:

- Informing and advising the Trust and staff about their obligations to comply with the UKGDPR and other data protection laws
- Monitor the Trust and Trust school's compliance with the UKGDPR and other laws, including
 managing internal data protection activities, advising on data protection impact assessments,
 conducting internal audits, and ensuring the Trust and Trust employees receive appropriate
 training and data protection awareness communications.

The **DPO** will update Beckfoot Trust Board on UKGDPR compliance, UKGDPR compliance will be overseen by the Audit and Risk Committee.

4.2 Lawful processing

The legal basis for processing data will be identified and documented prior to data being processed. **Processing** is the collection, recording, organisation structuring, storage, adoption or alteration, retrieval, consultation or use, disclosure, destruction or erasure of personal data.

Under the UKGDPR, data will be lawfully processed under the following conditions:

- Legal Obligation The performance of a task for statutory/legal reasons
- **Public Interest** The performance of a task carried out in the public interest or in the exercise of official authority vested in the controller
- **Contractual Obligation** For the performance of a contract with the data subject or to take steps to enter into a contract e.g. Staff Contracts
- **Vital Interest** Protecting the vital interests of a data subject or another person e.g. emergency medical situation
- **Legitimate Interest** For the purposes of legitimate interests pursued by the controller or a third party, except where such interests are overridden by the interests, rights or freedoms of the data subject. (This condition is not available to processing undertaken by the school in the performance of its tasks).
- **Consent** Where processing cannot be categorised under the above conditions, the consent of the data subject **must** be held or obtained e.g. sharing photographs, news stories and individual examination results

Special Categories of Data "Sensitive data" will only be processed under the following conditions:

- Explicit consent of the data subject
- Processing carried out by a not-for-profit body with a political, philosophical, religious or trade union aim provided the processing relates only to members or former members (or those who have regular contact with it in connection with those purposes) and provided there is no disclosure to a third party without consent
- Processing relates to personal data manifestly made public by the data subject
- Where special category personal data is processed, the Trust shall have both a legal basis from Article 6 for using that personal data and at least one of the exemptions from Article 9(2) shall apply.

Processing is necessary for:

- Carrying out obligations under employment, social security or social protection law, or a collective agreement.
- Protecting the vital interests of a data subject or another individual where the data subject is physically or legally incapable of giving consent.
- The establishment, exercise or defence of legal claims or where courts are acting in their judicial capacity.
- Reasons of substantial public interest on the basis of Union or Member State law which is proportionate to the aim pursued and which contains appropriate safeguards.
- The purposes of preventative or occupational medicine, for assessing the working capacity of the
 employee, medical diagnosis, the provision of health or social care or treatment or management
 of health or social care systems and services on the basis of Union or Member State law or a
 contract with a health professional.
- Reasons of public interest in the area of public health, such as protecting against serious crossborder threats to health or ensuring high standards of healthcare and of medicinal products or medical devices.
- Archiving purposes in the public interest, or scientific and historical research purposes or statistical purposes in accordance with Article 89(1).

4.3 Consent

Consent must be:	Consent, cannot be obtained from the following:
1.0 Freely given (a positive indication)	7.0 Silence
2.0 Specific	8.0 Pre-ticked boxes
3.0 Informed	9.0 Inactivity
4.0 An unambiguous indication of an individual's wishes	
5.0 A form of firm confirmation or positive opt-in, such as ticking boxes on a webpage	
6.0 Easily able to be withdrawn	

Where consent is given, a record will be kept documenting how and when consent was given on student records and staff files or other storage mechanism. This information must be readily available for staff to check that consent has been obtained e.g. use of student photographs.

Beckfoot Trust and Trust schools must ensure that consent mechanisms meet the standards of the UKGDPR. Where the standard of consent cannot be met, an alternative legal basis for processing the data must be found, or the processing must cease.

NOTE: Where processing is deemed to require "Consent", Beckfoot Trust and Trust Schools are aware that this "Consent" can be withdrawn by the individual at any time. It is therefore extremely important that schools consider any processing activities whereby data is shared or processed and becomes outside the control of Beckfoot Trust and Trust schools, in these instances, specific "informed" consent will need to be obtained.

Where a child is under the age of 16 [or younger if the law provides it (up to the age of 13)], the consent of parent/carer (person with legal responsibility)/legal guardian) will be sought prior to the processing of their data, except where the processing is related to preventative, or counselling services offered directly to a child.

4.4 The right to be informed / Sharing Personal Data (Privacy Notices)

The UKGDPR requires us to inform individuals if we collect, process, or share personal information about them. We are also required to share personal information about its staff or students with other organisations, mainly with the local authority, other schools, and educational bodies, and potentially children's services and various contracted school services and systems.

We will issue Privacy Notices as outlined below. Copies can also be obtained on school websites and upon request from the school.

Beckfoot Trust adopt the DfE Model Privacy Notices for schools as the basis of our Privacy Notices and wherever possible will ensure that the privacy notice is written in a clear, plain manner.

- Student Privacy Notices will be built into School Admission Forms which are signed by the parent/carer (person with legal responsibility)/legal guardian) and the student where relevant upon entry to the school
- Staff Privacy Notices will be issued with the contract documentation
- **Privacy Notices for "Other Individuals"** will be issued where necessary e.g. Board Member, Contractors, Volunteers, Visitors etc. where we will be processing their personal data

4.5 The right of access

Individuals have the right to obtain confirmation that their data is being processed and the right to submit a data subject access request (DSAR) to gain access to their personal data in order to verify the lawfulness of the processing or obtain copies of their records for other purposes.

Trust staff should follow the **Trust Data Subject Access Request Procedure**. See Flowchart at **Appendix 2**.

The Trust SharePoint Data Protection and UKGDPR Page has guidance for individuals wishing to make a data subject access request.

Although individuals are entitled to submit a DSAR to any member of staff, they should be made (if possible) to the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444).

Responses to SARs shall normally be made within one calendar month of receipt, however this may be extended by up to two months if the SAR is complex and/or numerous requests are made. If such additional time is required, the data subject shall be informed. Any extension will be dependent upon the terms of the UKGDPR, the Data Protection Act (2018) and associated ICO guidance.

4.6 The right to rectification

Individuals are entitled to have any inaccurate or incomplete personal data rectified and can do this through a request to the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444). Upon receiving a request for rectification, the Trust or Trust school should take the following action immediately:-

- Check the validity of the request e.g. confirm identity of the person requesting the change
- If the request is valid, amend the information where possible and record the actions taken
- Where the personal data in question has been disclosed to third parties, the school will inform them of the rectification where possible
- Where appropriate, the school will inform the individual about the third parties that the data has been disclosed to
- Requests for rectification will be responded to within one month; this will be extended by two months where the request for rectification is complex
- Where no action is being taken in response to a request for rectification, the school will explain the reason for this to the individual, and will inform them of their right to complain to the supervisory authority and to a judicial remedy

4.7 The right to erasure

Individuals hold the right to request the deletion or removal of personal data where there is no compelling reason for its continued processing. If an individual wishes to exercise this right they should contact the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444).

Individuals have the **right to erasure** in the following circumstances:

 Where the personal data is no longer necessary in relation to the purpose for which it was originally collected/processed

- When the individual withdraws their consent
- When the individual objects to the processing and there is no overriding legitimate interest for continuing the processing
- The personal data was unlawfully processed
- The personal data is required to be erased in order to comply with a legal obligation
- The personal data is processed in relation to the offer of information society services to a child

The school has the right to refuse a request for erasure where the personal data is being processed for the following reasons:

- To exercise the right of freedom of expression and information
- To comply with a legal obligation for the performance of a public interest task or exercise of official authority
- For public health purposes in the public interest
- For archiving purposes in the public interest, scientific research, historical research or statistical purposes
- The exercise or defence of legal claims

As a child may not fully understand the risks involved in the processing of data when consent is obtained, special attention will be given to existing situations where a child has given consent to processing and they later request erasure of the data, regardless of age at the time of the request.

- Where personal data has been disclosed to third parties, they will be informed about the erasure of the personal data, unless it is impossible or involves disproportionate effort to do so
- Where personal data has been made public within an online environment, the school will inform
 other organisations who process the personal data to erase links to and copies of the personal
 data in question

4.8 The right to restrict processing

Individuals have the right to block or suppress the Trust or Trust school's processing of personal data. If an individual wishes to exercise this right they should contact the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444).

Such a restriction may affect the Trust or Trust school carrying out their legal and contractual obligations. It may also be believed that the data is being processed under the public interest, vital Interest or legitimate interest conditions of processing. In these circumstances guidance from the DPO and/or the Information Commissioner's Officer to determine that the request is valid should be sought.

In the event that request is valid and the processing is restricted, the school will store the personal data, but not further process it, guaranteeing that just enough information about the individual has been retained to ensure that the restriction is respected in future.

The school will restrict the processing of personal data in the following circumstances:

- Where an individual contests the accuracy of the personal data, processing will be restricted until
 the school has verified the accuracy of the data
- Where an individual has objected to the processing and the school is considering whether their legitimate grounds override those of the individual

- Where processing is unlawful and the individual opposes erasure and requests restriction instead
- Where the school no longer needs the personal data but the individual requires the data to establish, exercise or defend a legal claim
- If the personal data in question has been disclosed to third parties, the school will inform them about the restriction on the processing of the personal data, unless it is impossible or involves disproportionate effort to do so

The school will inform individuals when a restriction on processing has been lifted.

4.9 The right to data portability

Individuals have the right to obtain and reuse their personal data for their own purposes across different services. If an individual wishes to exercise this right they should contact the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444). Personal data can be easily moved, copied or transferred from one IT environment to another in a safe and secure manner, without hindrance to usability.

The right to data portability only applies in the following cases:

- To personal data that an individual has provided to a controller
- Where the processing is based on the individual's consent or for the performance of a contract
- When processing is carried out by automated means

Personal data will be provided in a structured, commonly used and machine-readable form.

The school will provide the information free of charge, and;

- Where feasible, data will be transmitted directly to another organisation at the request of the individual
- The school is not required to adopt or maintain processing systems, which are technically compatible with other organisations
- In the event that the personal data concerns more than one individual, the school will consider whether providing the information would prejudice the rights of any other individual
- The school will respond to any requests for portability within one month
- Where the request is complex, or a number of requests have been received, the timeframe can be extended by two months, ensuring that the individual is informed of the extension and the reasoning behind it within one month of the receipt of the request
- Where no action is being taken in response to a request, the school will, without delay and at the latest within one month, explain to the individual the reason for this and will inform them of their right to complain to the supervisory authority and to a judicial remedy

4.10 The right to object

The school will inform individuals of their right to object at the first point of communication, and this information will be outlined in the privacy notice and explicitly brought to the attention of the data subject, ensuring that it is presented clearly and separately from any other information. If an individual wishes to exercise this right they should contact the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444).

Individuals have the right to object to the following:

- Processing based on legitimate interests or the performance of a task in the public interest
- Direct marketing
- Processing for purposes of scientific or historical research and statistics

Where personal data is processed for the performance of a legal task or legitimate interests:

- An individual's grounds for objecting must relate to his or her particular situation
- The school will stop processing the individual's personal data unless the processing is for the
 establishment, exercise or defence of legal claims, or, where the school can demonstrate
 compelling legitimate grounds for the processing, which override the interests, rights and
 freedoms of the individual

Where personal data is processed for direct marketing purposes:

- The school will stop processing personal data for direct marketing purposes as soon as an objection is received
- The school cannot refuse an individual's objection regarding data that is being processed for direct marketing purposes
- Where personal data is processed for research purposes:
- The individual must have grounds relating to their particular situation in order to exercise their right to object
- Where the processing of personal data is necessary for the performance of a public interest task, the school is not required to comply with an objection to the processing of the data

Where the processing activity is outlined above, but is carried out online, the school will offer a method for individuals to object online.

4.11 Automated decision making and profiling

Individuals have the right not to be subject to a decision when:

- It is based on automated processing, e.g. profiling
- It produces a legal effect or a similarly significant effect on the individual
- The school will take steps to ensure that individuals are able to obtain human intervention, express their point of view, and obtain an explanation of the decision and challenge it

When automatically processing personal data for profiling purposes, the school will ensure that the appropriate safeguards are in place, including:

- Ensuring processing is fair and transparent/carer (person with legal responsibility)/legal guardian by providing meaningful information about the logic involved, as well as the significance and the predicted impact
- Using appropriate mathematical or statistical procedures
- Implementing appropriate technical and organisational measures to enable inaccuracies to be corrected and minimise the risk of errors
- Securing personal data in a way that is proportionate to the risk to the interests and rights of the individual and prevents discriminatory effects

Automated decisions must not concern a child or be based on the processing of sensitive data, unless:

- The school has the explicit consent of the individual
- The processing is necessary for reasons of substantial public interest on the basis of UK law.

4.12 Privacy by design and privacy impact assessments

The key aims of Privacy by Design are:-

- · Proactive not reactive measures
- Privacy as a default setting
- Privacy embedded
- Privacy throughout project life cycle

The school will act in accordance with the UKGDPR by adopting a privacy by design approach and implementing technical and organisational measures, which demonstrate how the Trust and Trust schools have considered and integrated data protection into their processing activities.

Data protection impact assessments (DPIAs) will be used to identify the most effective method of complying with the school's data protection obligations and meeting individuals' expectations of privacy.

DPIAs will allow the school to identify and resolve problems at an early stage, thus reducing associated costs and preventing damage from being caused to the school's reputation, which might otherwise occur.

A DPIA will be carried out when using 'new technologies' or when the processing is likely to result in a high risk to the rights and freedoms of individuals.

Where a DPIA indicates high-risk data processing, the school will consult the ICO to seek its opinion as to whether the processing operation complies with the UKGDPR.

Trust employees should follow the **Trust Data Protection Impact Assessment (DPIA) Procedure**.

4.13 Data breaches

Trust employees should following the **Trust Data Breach Management Procedure** - see flowchart at **Appendix 3**.

The term 'personal data breach' refers to a breach of security which has led to the destruction, loss, alteration, unauthorised disclosure of, or access to, personal data.

- All personal data breaches must be reported immediately to the Cluster Business Manager for the school or the Data Protection Officer (compliance@beckfoot.org or 01274 771444).
- If a personal data breach occurs and that breach is likely to result in a high risk to the rights and freedoms of data subjects (e.g. financial loss, breach of confidentiality, discrimination, reputational damage, or other significant social or economic damage), the Data Protection Officer must ensure that the Information Commissioner's Office is informed of the breach without delay, and in any event, within 72 hours after having become aware of it. This decision will be made in line with ICO guidance.
- In the event that a personal data breach is likely to result in a high risk to the rights and freedoms of data subjects, the Data Protection Officer must ensure that all affected data subjects are informed of the breach directly and without undue delay.

Please refer to the Trust Breach Management Procedure for further information.

Failure to report a breach when required to do so may result in a fine, as well as a fine of up to €20 million, or 4% of an organisations global turnover for the breach itself.

4.14 Third party processors/ Other authorised persons

The Trust requires all third party processors who have access to or process personal data on behalf of the Trust, to provide written confirmation that they will comply with the requirements of the UKGDPR and maintain adequate physical and IT security controls to protect our data.

We will request contractors, suppliers, and system providers who may process our personal data to provide written assurance/contract terms to confirm that:-

- Any personal data you receive from us in the course of your performance of the relevant contract or service level agreement will only be processed in accordance with our documented instructions.
- No personal data will be transferred to any country outside the EEA or any international organisation without obtaining our prior written consent.
- Any of your employees, sub-contractors or other personnel who may be involved in the processing
 of the personal data are bound by written contractual obligations to keep the personal data
 confidential.
- No third party will be engaged to carry out any processing activities in respect of the personal data
 without our prior written consent, and if consent is given, the third party will be subject to a
 written contract containing the same data protection obligations as set out between you and us
 in the contract or service level agreement, and the provisions of this letter.
- Appropriate organisational and technical security measures are in place to protect any personal data, which may be processed or handled under the contract or service level agreement, and to assist us in complying with our obligations to deal with requests from data subjects to exercise their rights under the UKGDPR.
- Appropriate systems to investigate and report data breaches are in place and that all breaches will be notified to Beckfoot Trust immediately and the ICO within 72 hours (where relevant).
- You will assist us in complying with our obligations in relation to security of processing, dealing with data breaches and carrying out privacy impact assessments.
- When the services under the contract or service level agreement end, you will (at our option) delete or return all personal data and copies of the same.
- You will make information demonstrating compliance with the above obligations available to us on request and will allow for and contribute to any audits or inspections that we may conduct.

We will seek written confirmation from other authorised persons e.g. job applicants, students, volunteers, contractors, freelancers, board members, LSC members that they will comply with Trust and School policies and procedures and that we expect appropriate physical and IT data security controls to be exercised if given access to personal data and systems.

4.15 Data security

Beckfoot Trust will obtain and maintain Cyber Essentials Accreditation to demonstrate our IT Security Management Systems are effective. We also comply with the RPA requirements regarding offline back-ups, National Cyber Security Centre training, registration with the Police scheme 'Cyber Alarm' and having a Cyber Response Plan.

Schools will ensure that the physical security of the school's buildings and storage systems, and access to them, is reviewed on a regular basis. If an increased risk in vandalism/burglary/theft is identified, extra measures to secure data storage will be put in place.

Beckfoot Trust, its employees and others with authorised access to personal data will ensure that appropriate IT and physical data security controls are used to protect unauthorised access to confidential records e.g.

- 1. Keep passwords secure, regularly change them and don't share with others.
- 2. Lock PC/Laptop screen or log off when away from your desk.
- 3. Position computer screens so they are not visible to "unauthorised persons" when in use.
- 4. Exercise caution when using Laptops in public areas and only connect to secure Wi-Fi connections.
- 5. Be aware of who can overhear sensitive conversations, take necessary precautions.
- 6. Operate a "Clear Desk Policy" and securely store papers/files that contain personal data when not in use.
- 7. Be careful when opening emails and attachments if you don't recognise the sender or the heading looks suspicious) or visiting new websites e.g. virus aware.
- 8. Dispose of personal data securely e.g. shred/confidential waste bin.
- 9. Encrypt or password protect personal information on attachments/devices/memory sticks.
- 10. Update personal data as soon as you are made aware of any changes e.g. notify the Admin/HR Team.
- 11. Ensure old devices/laptops/hard drives are given to IT/School Business Manager to dispose of securely.
- 12. Follow Trust Data Sharing Guidance and check there is a legal basis or that we hold a signed Privacy Notice or Data Subject Access Request before sharing personal information about staff, students and others.
- 13. Report breaches or potential breaches and fraudulent attempts to access data.

4.16 CCTV and photography

The Trust and Schools understand that recording images of identifiable individuals constitutes as processing personal information, so it is done in line with data protection principles.

CCTV

Trust staff will follow the Trust CCTV Protocol for information in relation to the use and purpose of CCTV monitoring in schools.

Photographs and non-CCTV recording images

The Trust will request consent for taking photographs and recording/videoing of students, staff and others and will only use them for the purposes covered on the appropriate Trust Privacy Notices. If the Trust or Schools require to use images for any other purpose, permission will obtained from the individual or for students, the parent/carer (person with legal responsibility/legal guardian) if under the age of consent.

Precautions will be taken, as outlined in the Trust Online Safety, ICT and Social Media Policy in relation to the taking and publishing photographs of students, in print, video or on the school website.

Images/Videos captured by individuals for recreational/personal purposes

For clarification, images captured by individuals for recreational/personal purposes, and videos made by a parent/carer for family use, are exempt from the UKGDPR, however, the Trust and Schools do require that permission be obtained from the Trust/school beforehand.

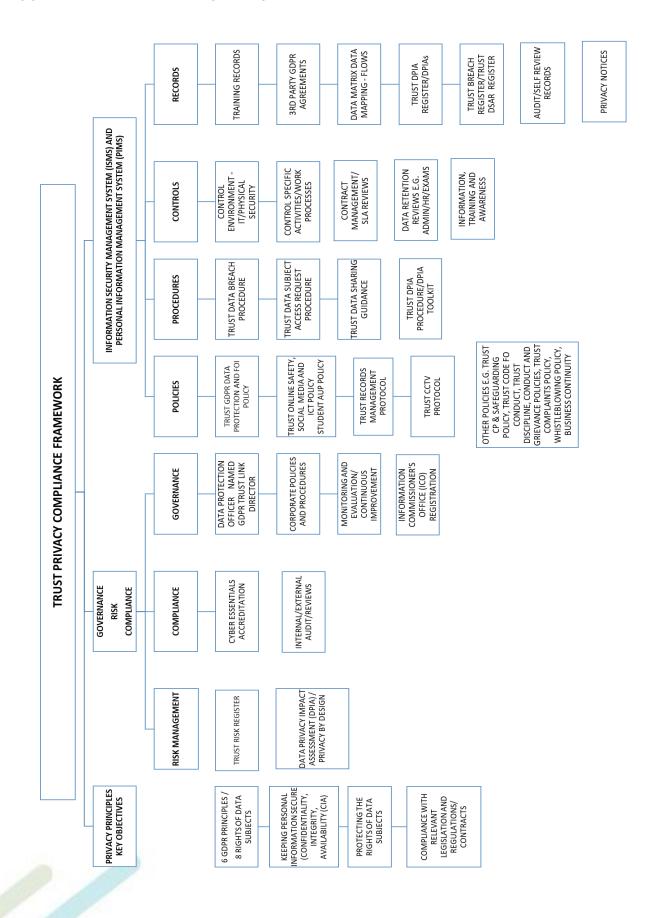
4.17 Data retention

Under the UKGDPR, Data must not be kept for longer than is necessary. It is therefore extremely important that the Trust and schools have effective policies and procedures in place to ensure the timely secure disposal or deletion of data e.g. paper records disposed of via confidential waste bins and appropriate IT controls for electronic data.

Some records relating to former students or employees of the school may be kept for an extended period for legal reasons, but also to enable the provision of references or academic transcripts.

Trust employees will follow the guidance set out in the **Trust Records Management Protocol**.

Appendix 1: Trust Privacy Compliance Framework



Appendix 2: Trust Data Subject Access Request Procedure

To be used in conjunction with Trust Privacy Notices and Trust Data Sharing Guidance

Data Subject Access Request from individual "Data Subject"

REQUEST RECEIVED?

Forward to the school GDPR Lead.

LOG REQUEST

School Data Subject Access Register - tab 1

CHECK IDENTITY?

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Is the individual known to the school? If not request two forms of ID

IS THE REQUEST VALID/APPROVED?

YES - collate the information and send within 30 days (1 month) OR confirm an extension of up to two months before expiry.

NO - Advise the Individual without delay of the decision or request further details to enable the request to be dealt with.

PROVIDE THE INFORMATION

Supply information as per the agreed "secure" method.

NOTE: Ensure only supply the actual data requested and that personal data or images of others are redacted/removed.

UPDATE THE SCHOOL DATA SUBJECT ACCESS REGISTER

Request from 3rd Party on behalf of individual "Data Subject"

REQUEST RECEIVED?

Forward to the school GDPR Lead

LOG REQUEST

School Data Subject Access Register - tab 1

ARE WE IN POSESSION OF CONSENT OR OTHER VALID REASON (SUCH AS POWER OF ATTORNEY)?

No - Send out Trust DSAR Form or request valid documentation.

IS THE REQUEST VALID/APPROVED?

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YES: collate the information and send within 30 days (1 month) OR confirm an extension of up to two months before expiry.

NO - Advise the 3rd party without delay of the decision or request for further deatails to enable the request to be dealt with.

PROVIDE THE INFORMATION

Supply information as per the agreed "secure" method.

NOTE: Ensure only supply the actual data requested and that personal data or images of others are redacted/removed.

UPDATE THE SCHOOL DATA SUBJECT ACCESS REGISTER

Request from Police or Official Agency

REQUEST RECEIVED?

Forward to the school GDPR Lead

LOG REQUEST

School Data Subject Access Register - tab 2

NOTE: As Police/Official
Agency requests are often
linked to criminal and other
investigations e.g. Child
Protection/Safeguarding cases,
requests should be dealt with
as soon as possible, notifying
the Police/Official Agency of
any delays in providing the
information.

IS THE REQUEST VALID/APPROVED?

YES: collate the information,

NO - Advise the 3rd party without delay of the decision or request for further deatails to enable the request to be dealt with.

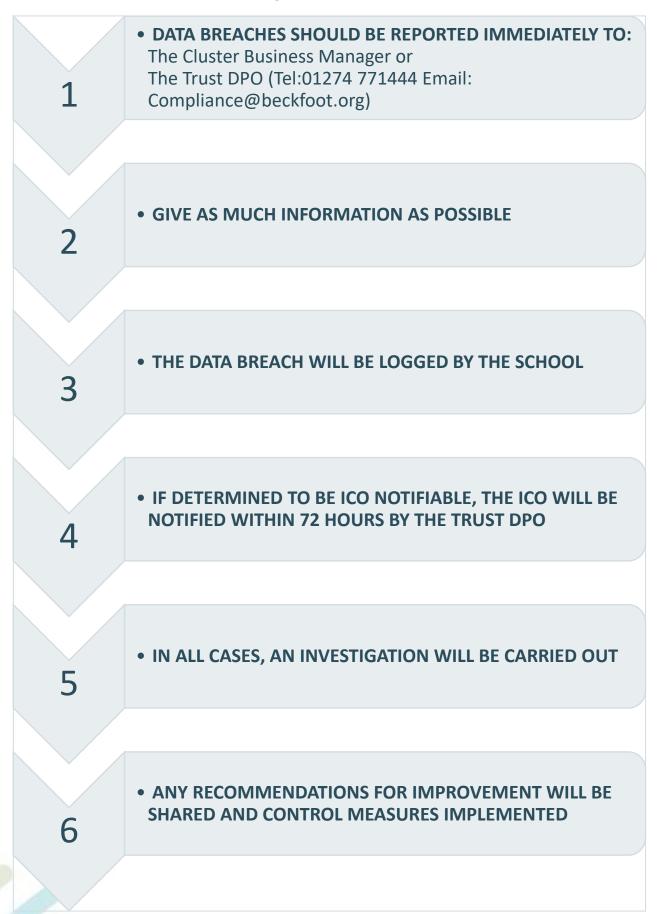
PROVIDE THE INFORMATION

Supply information as per the agreed "secure" method.

NOTE: Ensure only supply the actual data requested and that personal data or images of others are redacted/removed.

UPDATE THE SCHOOL DATA SUBJECT ACCESS REGISTER

Appendix 3: Trust Data Breach Management Procedure



Appendix 4: Trust Data Protection – Data Sharing Guidance V1.2

To ensure that the sharing of Trust and school level data complies with the law the checklists below should be used in conjunction with the following policies and guidance:

- Trust Data Protection and Freedom of Information Policy and other policies and protocols,
- Trust Social Media and ICT Policy,
- Trust Records Management Protocol,

the school DSL).

confidence. E.g. Child Protection details – involved

 Any legal obligation to share information (for example a statutory requirement or a court order e.g.

- Trust CCTV protocol.
- Trust Data Subject Access Request Procedure
- Trust Data Protection Training
- Staff Privacy Notice
- Student Privacy Notice
- Privacy Notice for "Others"
- ICO Data Sharing Code of Practice search for latest version at https://ico.org.uk/

Please forward Data Protection requests to the Cluster Business Manager. Advice is available from the Data Protection Officer for complex requests at compliance@beckfoot.org

Protection Officer for complex requests at compliance@beckloot.org			
Data Sharing Checklist			
One Off Requests	Systematic Data Sharing		
Example: You are asked to share personal data relating to a pupil, family members or member of staff in a 'one off' circumstance e.g. a parent asks for a copy of their child's education records or the school receives a request for data in relation to a criminal investigation.	Example: You want to enter into an agreement to share staff or student personal data on an ongoing basis e.g. MIS Systems and systems//web platforms and apps which link to school MIS Systems or require manual uploads of staff and student data		
Key Points to Consider			
Is the sharing justified?	Is the sharing justified?		
 Do you think you should share the information? Have you assessed the potential benefits and risks to individuals and/or society of sharing or not sharing? (e.g. SEN data/Child Protection details) Have you assessed the potential benefits and risk to individuals and/or society of sharing or not sharing? Do you have concerns that an individual is at risk of serious harm? Do you need to consider an exemption in the DPA to share? 	 What is the sharing meant to achieve? Have you assessed the potential benefits and risk to individuals and/or society of sharing or not sharing? Is the sharing proportionate to the issue you are addressing? Could the objective be achieved without sharing personal data? 		
 Do you have the power to share? Is the data outlined in the Student/Staff Privacy Notices and has consent been obtained? The nature of the information you have been asked to share (for example was it given in 	Do you have the power to share? Requests for systems to be linked to school pupil and staff data should be requested through the Cluster Business Manager who can liaise with the school IT Services Manager and system supplier to ensure data protection security protocols are adequate.		

Police Section 29 Request or Education Act – The law allows the transfer of pupil data when a child moves schools and to other agencies (as per Privacy Notice).

If you decide to share, what information should you share?

- Only share what is necessary e.g. redact information if it does not relate directly to individual named in the data request (data subject).
- Distinguish fact from fiction.

How should the information be shared?

- Information must be shared securely e.g. encrypted document/email or via www.gov.uk Secure Access S2S School transfer or BSO Dropbox. Seek advice if you are unsure.
- Ensure you are giving the data to the right person always check the identity and source of requests.
- Consider whether it is appropriate/safe to inform the individual that you have shared their information.

Record the decision

All requests and decisions should be recorded on the school SAR as per the Trust Data Protection and Freedom of Information Policy.

If you decide to share

It is good practice to have a data sharing agreement in place. As well as considering the key points above, your data sharing agreement should cover the following issues:

- The organisations that will be involved.
- What you need to tell people about the data sharing and how you will communicate that information.
- Measures to ensure that adequate security is in place to protect the data.
- What arrangements need to be in place to provide individuals with access to their personal data if they request it?
- Agreed common retention periods for the data.
- Processes to ensure secure deletion takes place.

Many reputable systems suppliers will incorporate a Data Sharing Protocol as part of their agreement; schools should make sure this is adequate

Record the Data Sharing Agreement/Data Protection Impact Assessment (if one is required)

Copy Data Sharing Agreements/DPIAs should be stored with the contract paperwork.

Take care when dealing with staff data

Personal data is an individual's name and any other piece of identifying information – see below for examples of personal data handled in schools.

- Address details
- SEN status
- Free School Meals eligibility
- Pupil Premium
- Educational levels and results (Inc. mock/practice exam papers/pieces of work with comments/feedback)
- Child Protection details
- Witness/Incident details
- · Accident Records
- Photographs
- Staff Payroll/Salary information
- Staff Performance Management details

Top tips to keep data safe

- Documents containing personal data should be shredded or placed in Security Waste Consoles.
- Do not leave documents printing which contain personal data see above for examples.
- If something personal is left on a printer or somewhere public, pass it to the Cluster Business Manager.
- Take care when using electronic whiteboards in classrooms registers often show FSM, SEN alerts etc.

- Parent evenings etc. take care not to inadvertently display other students' results/grades if using lists.
- Ensure you confirm the identity of callers and email addresses before discussing personal data.
- Where necessary to send data elsewhere, send it securely.
- Keep your working area and desk tidy and do not leave documents lying around for others to see.
- Take care not to display personal data if visitors and students regularly use your office.
- Lock your PC/Laptop when not in use especially in classrooms/public areas.
- Check the school holds signed Privacy Notices before sharing any data covered by the Privacy Notices.

Appendix 5: Freedom of Information Introduction

1. Background

The Freedom of Information Act (FOIA) was introduced to promote greater openness and accountability across the public sector, and establishes a general right of access to information held by public authorities, including Academies. Along with Human Rights and Data Protection legislation, Freedom of Information (FOI) aims to build a culture of rights and responsibilities for citizens.

2. Right to request information

There is a legal right for any person to make a request to an Academy for access to information held by that Academy. Academies are under a duty to provide advice and assistance to anyone requesting information. You do not have to say why you want the information and the request does not have to mention FOIA.

You are entitled to be told whether the Academy holds the information (this is known as the duty to confirm or deny) and, if so, to have access to it. Access can include providing extracts of a document or a summary of the information sought, or access to the original document. However, the FOIA recognises the need to preserve confidentiality of sensitive information in some circumstances and sets out a number of exemptions. There are only four reasons for not complying with a valid request for information under FOI: -

- 1. the information is not held
- 2. the cost threshold is reached
- 3. the request is considered vexatious or repeated
- 4. one or more of the exemptions apply

3. Responsibility and delegation

The Trust Board are responsible for the maintenance and review of this policy.

The Trust Board delegates the day-to-day responsibility for the FOIA policy and the provision of advice, guidance, publicity and interpretation of the Trust's policy to schools. Schools will designate a staff member to act as a single point of reference, coordinate FOIA requests and apply related policies and procedures, take a view on possibly sensitive areas, ensure all staff are aware of the policy and consider what information and training staff may need.

Schools should ensure that well managed records management and information system exists in order to comply with requests. Schools should publish the Publication Scheme on their website, the Publication Scheme is set out in Appendix A.

Copies of all requests, responses and refusals will be recorded by schools on a central register.

Schools should ensure that requests are dealt with in accordance with 'The Freedom of Information Act 2000, a guide for Academies and Academy Trusts' which can be downloaded from www.gov.uk website.

4. How to request information

If you would like to make a request under the FOIA, please check the Publication Scheme on the Website initially, if the information is not available on the relevant school website please:

- make the request in writing (this includes email)
- state the your name and correspondence address (email addresses are allowed)
- describe the information requested there must be enough information to be able to identify and locate the information

You do not have to explain why you want the information or state that it is a FOI request, but it may help us to reply to your request more promptly if you let us know that it is a FOI request.

Requests for information should be addressed to: Trust Compliance Officer, Beckfoot Trust, Wagon Lane, Bingley. BD16 1EE or email: compliance@beckfoot.org.

5. Timeline for reply

We will do our upmost to reply to any request promptly. In any case, we will meet the legally prescribed limit of 20 school days, (excluding non-school days i.e. holidays). The response time starts from the time the request is received. Where we need to ask you for more information to enable us to answer, the 20 days' start time begins when this further information has been received.

If a qualified exemption applies and we need more time to consider the public interest test, we will reply within the 20 days stating that an exemption applies and include an estimate of the date by which a decision on the public interest test will be made.

Where we have notified you that a charge is to be made, the time period stops until payment is received and then continues again once payment has been received.

6. Paying for information

The majority of information on the Publication Scheme will be freely available on the Trust or school websites. We will aim to respond to FOI requests free of charge, however, if your request means that we incur significant costs e.g. a significant amount of photocopying, we will let you know the cost before fulfilling your request and charges will be as set out in the Schedule of Charges below.

7. Categories of information published

The publication scheme guides you to information which we currently publish (or have recently published) or which we will publish in the future. This is split into categories of information known as 'classes', see publication scheme at Appendix A.

8. Feedback

To make any comments about this publication scheme and policy or for further assistance please write to:

Risk and Compliance Manager, Beckfoot Trust, Wagon Lane, Bingley. BD16 1EE.

If a matter remains unresolved, please follow the Beckfoot Trust Complaints Procedure, which can be found on the Trust's website.

If you are still not satisfied with the assistance that you get or if we have not been able to resolve your complaint and you feel that a formal complaint needs to be made, then this should be addressed to the Information Commissioner's Office. This is the organisation that ensures compliance with the Freedom of Information Act 2000 and that deals with formal complaints. The complaint should be made in writing to:

The Case Reception Unit, Customer Service Team, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

Appendix 6: Freedom of Information Publication Scheme

Below is a guide to information available from Beckfoot Trust and Trust schools as per the ICO Model Publication Scheme.

	Class 1 - Who we are and what we do		
(Organisational information, structures, locations and contacts). Curr Information to be published	ent information only. How information	Cost	
information to be published	obtained	Cost	
Who's who in the school			
Who's who on the governing body / board of governors and the basis of their appointment	On various tif a st	For information not	
Instrument of Government / Articles of Association	On request if not available on Trust or	obtained via the	
Contact details for the Head teacher and for the governing body, via the school (named contacts where possible)	school website.	website(s), a charge may be made as per	
School prospectus (if any)		the schedule of charges.	
Annual Report (if any)			
Staffing structure			
School session times and term dates			
Address of school and contact details, including email address			
(Financial information relating to projected and actual income and e	expenditure, procurement.	contracts and financial	
(Financial information relating to projected and actual income and e audit). Current and previous financial year. Information to be published.	How information	contracts and financial	
audit). Current and previous financial year. Information to be published.		1	
audit). Current and previous financial year. Information to be published. Annual budget plan and financial statements	How information	1	
audit). Current and previous financial year. Information to be published. Annual budget plan and financial statements Capital funding	How information	1	
audit). Current and previous financial year. Information to be published. Annual budget plan and financial statements Capital funding Financial audit reports	How information	1	
audit). Current and previous financial year. Information to be published. Annual budget plan and financial statements Capital funding	How information obtained On request if not	Cost For information not	
audit). Current and previous financial year. Information to be published. Annual budget plan and financial statements Capital funding Financial audit reports Details of expenditure items over £2000 – published at least annually but at a more frequent quarterly or six-monthly interval where practical Procurement and contracts the school has entered into, or information relating to / a link to information held by an organisation which has done so on its behalf (for example, a local authority or diocese)	How information obtained	Cost	
Annual budget plan and financial statements Capital funding Financial audit reports Details of expenditure items over £2000 – published at least annually but at a more frequent quarterly or six-monthly interval where practical Procurement and contracts the school has entered into, or information relating to / a link to information held by an organisation which has done so on its behalf (for example, a	How information obtained On request if not available on Trust or	For information not obtained via the website(s), a charge may be made as per the schedule of	

Staffing, pay and grading structure. As a minimum the pay information should include salaries for senior staff (Senior Leadership Team or equivalent as above) in bands of £10,000; for more junior posts, by salary range		
Governors' allowances that can be incurred or claimed, and a record of total payments made to individual governors		
Class 3 – What our priorities are and how we are doing		
(Strategies and plans, performance indicators, audits, inspections, and	t reviews) Current informa	ation only
Information to be published.	How information	Cost
·	obtained	
School profile (if any) and in all cases:		
Performance data supplied to the English or Welsh Government or to the Northern Ireland Executive, or a direct link to the data	On request if not	For information not
The latest Ofsted / Estyn / Education and Training Inspectorate report	available on Trust or school website.	obtained via the website(s), a charge
- Šummary		may be made as per
- Full report - Post-inspection action plan		the schedule of charges.
Performance management policy and procedures adopted by		charges.
the governing body		
Performance data or a direct link to it		
The school's future plans; for example, proposals for and any		
consultation on the future of the school, such as a change in status		
Safeguarding and child protection (Policy)		
Class 4 – How we make decisions		
(Decision making processes and records of decisions) Current and		
Information to be published.	How information obtained	Cost
Admissions policy/decisions (not individual admission	On	Faulufamastian mat
decisions) – where applicable Agendas and minutes of meetings of the governing body and its	On request if not available on Trust or	For information not obtained via the
committees. (NB this will exclude information that is properly	school website.	website(s), a charge
regarded as private to the meetings).		may be made as per
		the schedule of charges.
Class 5 – Our policies and procedures		57101 5001
(Written protocols, policies, procedures for delivering our serv only.	ices and responsibilities	Current information
Information to be published.	How information	Cost
Records management and personal data policies, including:	obtained	
	On request if not	For information not
Information security policies	available on Trust or	obtained via the
Records retention, destruction and archive policies	school website.	website(s), a charge
Data protection (including information sharing policies)		may be made as per the schedule of
policies)		charges.
Charging regimes and policies.		
Class 6 – Lists and Registers		
Currently maintained lists and registers only (this does not include		
Information to be published.	How information	Cost
Curriculum circulars and statutory instruments	obtained	
Carriculant chediats and statutory instruments		

Disclosure logs Asset register Any information the school is currently legally required to hold in publicly available registers	On request if not available on Trust or school website.	For information not obtained via the website(s), a charge may be made as per the schedule of
		charges.
Class 7 – The services we offer		
(Information about the services we offer, including leaflets, guidance and newsletters produced for the public and businesses) Current information only - some information may only be available by inspection)		
Information to be published	How information obtained	Cost
Extra-curricular activities		
Out of school clubs	On request if not	For information not
Services for which the school is entitled to recover a fee, together with those fees	available on Trust or Trust school website.	obtained via the website(s), a charge
School publications, leaflets, books and newsletters		may be made as per the schedule of charges.

Appendix 7: Freedom of Information Schedule of Charges

The cost of providing information where indicated will be based as detailed below.

Type of Charge	Description	Basis of Charge
Disbursement	Photocopying/printing 5p per sheet (black &	Actual cost incurred by the school.
cost	white) 7.5p per sheet (colour)	
	Postage	Actual cost of Royal Mail standard 2 nd
		class (or other class requested).
Statutory Fee		In accordance with the current legislation

Page 11, Section 4.13 – Data Breaches In addition to the signpost for detailed guidance on data breaches, it is recommended that the following information be added to this section, in the event the reader is unable to access the additional documentation:,

- All personal data breaches must be reported immediately to the school's CBM or the Trust's Data Protection Officer.
- If a personal data breach occurs and that breach is likely to result in a high risk to the rights and
 freedoms of data subjects (e.g. financial loss, breach of confidentiality, discrimination,
 reputational damage, or other significant social or economic damage), the Data Protection Officer
 must ensure that the Information Commissioner's Office is informed of the breach without delay,
 and in any event, within 72 hours after having become aware of it. This decision will be made in
 line with ICO guidance.
- In the event that a personal data breach is likely to result in a high risk to the rights and freedoms of data subjects, the Data Protection Officer must ensure that all affected data subjects are informed of the breach directly and without undue delay.